

2022 was a time of continued stress from the COVID-19 pandemic, record-setting food shelf visits and challenging food sourcing. In this context, even more clients shared their feedback to inform and improve food shelf services. Key takeaways reinforce 2019 findings and offer new, additional insights.

FOOD SHELVES ARE AN ESSENTIAL COMMUNITY ASSET.

MANY PEOPLE RELY ON THEM AS AN ONGOING RESOURCE TO MEET THEIR FOOD NEEDS.

visited their food shelf once a



have used the food shelf for one year or more.



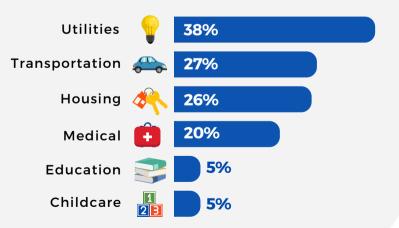
month or more.



received half or more of all their food from a food shelf in the last six months.

BUDGET TRADEOFFS, ACCESS CHALLENGES AND JUDGMENT OFTEN IMPACTS INDIVIDUALS VISITING FOOD SHELVES.

IN THE PAST YEAR, PEOPLE SAID THEY HAD TO CHOOSE BETWEEN FOOD AND...



BARRIERS TO FOOD

reported challenges to accessing

food from their food shelf, such as transportation, hours, etc.

EXPERIENCE MATTERS

Comments across multiple questions noted the hurtful and shaming impact of judgmental comments and poor service when asking for help.

FOOD SHELVES PLAY AN IMPORTANT ROLE TO SUPPORT FOOD SECURITY WHILE DECREASING BARRIERS AND STIGMA. FEEDBACK FROM INDIVIDUALS USING FOOD SHELVES POINTS TOWARDS THE MOST IMPACTFUL PRIORITIES AND PRACTICES.

BROUGHT TO YOU IN COLLABORATION BY:









For more information, visit https://www.supershelfmn.org/minnesota-statewide-survey.

CHOICE CONTINUES TO BE THE TOP EXPERIENCE REQUEST, WITH INCREASED VALUE ON EASE OF SELECTION AND CONVENIENCE.



EASE OF FOOD ACCESS

can receive food in 30 minutes or less after walking in the food shelf.

PREFERRED WAY TO RECIEVE FOOD

prefer shopping at a food shelf.

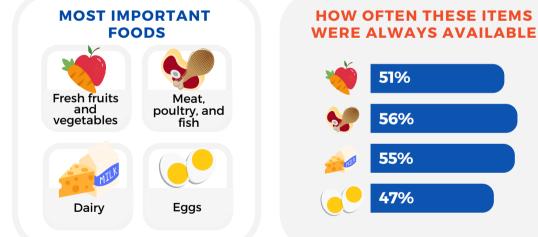
prefer food pickup.

9% prefer delivery.

FRESH, HEALTHIER FOODS REMAIN A PRIORITY.

WHERE'S THE "TOP 5"?

Previous survey results have included a "Top 5 Foods" clients want at each visit. This year, the data overwhelmingly favored four foods. Fresh fruits and vegetables, and meat, poultry and fish essentially tied for first. Dairy and eggs were close behind before a drop off for food items after that.



VOICES REPRESENTED IN THE DATA.

